







Datawatch Managed Services

Data is the lifeblood of business. When data is used incorrectly, or is not leveraged to its full potential, your business risks making poor, uninformed or misguided decisions. To put this into perspective, the IDC found that, on average, organizations are making decisions based on less than 50% of structured data and less than 1% of unstructured data.

By enlisting Datawatch Managed Services, you are enlisting the help of data intelligence experts and data scientists. You can tap into more of your organizations data and confidently enable strong, data-driven decisions.

BENEFITS

-  **Confidence in Data-Driven Decisions**
-  **Outsource 100% of Data Management**
-  **Direct Access to Data Intelligence Experts**
-  **Additional Bandwidth for your Team**
-  **Constant Maturation of Analytics**
-  **Ensure full solution optimization**

“93 percent of organizations report spending money on at least some software that is under-used -- i.e. shelfware.

Increasingly enterprises are waking up to the fact that as much as 25 percent of their software spend is being wasted.”

Source:
<https://betanews.com/2016/02/15/rampant-waste-the-hidden-cost-of-enterprise-software/>



Gain access to a named data scientist with Datawatch product expertise. The resource will be assigned to your account and will be familiar with your business needs, models, strategy and technical environment.



“Datawatch On-Call”

You manage your data with Datawatch Assistance

Subscription Services Hours

Maintain an allotment of flexible hours for help with a variety of supported services to meet your needs.

- Reach out to Datawatch experts for assistance with:

Special Projects or Requested Resources	Planning & Design for Data Projects	Data Collection	Model Creation & Implementation	Training
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Quarterly Health Check

Comprehensive Customer Health Check with Recommendations and Analysis Report Results provided post review.

- Review customer progress and provide solution recommendations:

Solution Optimization	Use Case & Data Strategy	Datawatch Road Map	Workflow Audit & Optimization
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“Datawatch Virtual Team”

Datawatch manages your data for you, you reap the benefits

Professional Services Outsourcing Hours

- Datawatch virtual team expert named as dedicated resource - provides ongoing management of requested tasks, data processes, deliverables or other specialized projects.
- Unused Outsourcing hours carry over each quarter – expire at end of term if not renewed

Ongoing System Upgrades

- Datawatch virtual team assists on system upgrade to latest release
- Training on new features and enhancements

Outsourced Business & Solution Consulting

- Datawatch virtual team expert provides:
 - Model review and recommendations
 - Training and mentoring
 - Solution consulting – use case review, workflow audit and optimization