



DATAWATCH SERVICES

Consulting + Managed + Education

Datawatch Professional Services

Datawatch Professional Services offer affordable, high-return options for our customers who are striving to foster better data intelligence throughout the enterprise.

Gartner found that an increasing gap in data literacy is being driven by a shortage of data scientists. As a result, by 2019, analysis by business users will eclipse that of professional data scientists. Enlist our team of data scientists to ensure you realize the full value of your Datawatch investment.



Companies spent \$150.8 billion on data and analytics in 2017. This is expected to hit \$220 billion by 2020.
(IDC)



60% of all data and analytics projects falter.
(Gartner)



Only 51% of the C-Suite is satisfied with their analytics strategy.
(Gartner)

DATAWATCH PROFESSIONAL SERVICES

 Consulting Services

 Managed Services

 Education Services

BENEFITS

 Avoid Shelfware

 Faster Time-to-Value

 Accelerate User Adoption

 Ensure Best Possible Experience

YOU NEED US IF YOUR ORGANIZATION:

 Doesn't Have Enough Bandwidth

 Is Short on Data Science Expertise

 Lacks Data Literacy



Consulting
PROFESSIONAL SERVICES

The Datawatch Professional Services team is fully staffed with experienced data scientists and analytics experts to help you select, deploy and manage solutions that fit optimally into your organization.

Consulting Services Include:

- **Pre-Sales Advising & Pilot Services:** Complete data audits, data evaluations, business assessments and proof of concept programs for you
- **Data Strategy Assessments:** Identify strengths and areas for improvement within your enterprise data analytics strategy.
- **Deployment & Upgrade Assistance:** Get up-and-running as quickly as possible.



Managed
PROFESSIONAL SERVICES

Let Datawatch experts do the heavy-lifting for you to ensure your team is creating effective and trustworthy models and managing the output in a way that benefits the entire business. Whether you are looking for light mentoring services, or full outsourcing, our team can assist you – we want to be your trusted advisor

Managed Services Include :

- **Subscription Service Hours:** Maintain a quarterly allotment of flexible service hours for ad hoc model building, report creation, etc.
- **Fully Outsourced Data Management:** Hire a team of Datawatch experts to setup and manage all of your data processing, reporting and needs.



Education
PROFESSIONAL SERVICES

We want our customers to be trained and enabled to get the most out of Datawatch solutions. Therefore, we offer a broad set of training options in flexible formats to match any learning style.

Education Services Include :

- **Customer-Driven**
 - **On-Site:** We travel to you for personalized, classroom-based instruction
 - **Virtual:** Custom, instructor-led training delivered via video conference – great for teams that sit in multiple locations
 - **On-Demand:** Self-paced recorded online courses
 - **"Train the Trainer":** One-on-one instruction for your Datawatch master
 - **Use Case-Based Options:** Work with Datawatch experts to understand best practices for your unique use cases
- **Datawatch-Driven**
 - **Regional Events:** Datawatch experts host free, monthly, in-person training in major metropolitan areas